Impartiality Statement

QRC understands the importance of impartiality in carrying out its management system certification activities, manages conflict of interest and ensures the objectivity of its management system certification activities.

The organization ensures that none of its assignment will cause any conflict of interests which would hamper the impartial business practices of QRC.

Within QRC we annually or more frequently where required assess risks in relation to specific activities or contracts on impartiality and potential conflict of interest relating to Accredited Certification business. This assessment is reviewed where appropriate by an impartiality committee of the Accredited Certification Body, which is an independent committee made up of members representing our key interests.

Conflict of interest and objectivity are further addressed through annual training sessions to ensure that all personnel involved in management system certification activities perform their duties in an independent and impartial manner.

QRC has identified the following prohibitive, restrictive measures to ensure the impartiality: -

- QRC doesn't not certify another certification body for its management system certification activities
- QRC and any part of QRC doesn't offer or provide management system consultancy
- QRC and any part of QRC doesn't offer or provide internal audits to its certified clients
- QRC doesn't certify a management system on which a client has received management system consultancy or internal audits, where the relationship between the consultancy organization and QRC poses an unacceptable threat to the impartiality of the QRC at least within two years following the end of the management system consultancy
- QRC doesn't outsource audits to a management system consultancy organization, as this poses an unacceptable threat to the impartiality. This does not apply to individuals contracted as auditors
- QRC' activities are not marketed or offered as linked with the activities of an organization that provides management system consultancy.
- QRC takes action to correct inappropriate claims by any consultancy organization stating or implying that certification would be simpler, easier, faster or less expensive if QRC is used
- QRC also doesn't state or imply that certification would be simpler, easier, faster or less expensive if a specified consultancy organization is used
- QRC does not use personnel to take part in an audit or other certification activities if they have been involved in management system consultancy towards the client in question within two years
- QRC takes action to respond to any threats to its impartiality arising from the actions of other persons, bodies or organizations that come to QRC notice. The actions may include putting the information on QRC website, warning such persons, bodies or organizations involved, informing accreditation body, initiating legal actions etc.
- QRC personnel, either internal or external, or committees, who could influence the certification activities, act impartially and don't not allow commercial, financial or other pressures to compromise impartiality. QRC has signed an agreement with each personnel to this effect.

- QRC collect client feedback regularly to monitor the conduct of QRC personnel.
- QRC requires each personnel, internal and external, to reveal any situation known to them that may present them or QRC with a conflict of interests as per agreement.

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2	02/17-01-2022	Vidya Katke	Dr. Deepti Somayajula	QRC Logo changes
3	02/19-11-2026	Vidya Katke	Dr. Deepti Somayajula	Review and approved.