



Impartiality Statement

QRC understands the importance of impartiality in conducting its management system certification activities, manages conflict of interest and ensures the objectivity of its management system certification activities.

The organization ensures that none of its assignment will cause any conflict of interests which would hamper the impartial business practices of QRC.

QRC has identified the following prohibitive, restrictive measures to ensure the impartiality: -

- QRC does not certify another certification body for its management system certification activities
- QRC and any part of QRC does not offer or provide management system consultancy
- QRC and any part of QRC does not offer or provide internal audits to its certified clients
- QRC does not certify a management system on which a client has received management system consultancy or internal audits, where the relationship between the consultancy organization and QRC poses an unacceptable threat to the impartiality of the QRC at least within two years following the end of the management system consultancy
- QRC does not outsource audits to a management system consultancy organization, as this poses an unacceptable threat to the impartiality. This does not apply to individuals contracted as auditors
- QRC' activities are not marketed or offered as linked with the activities of an organization that provides management system consultancy.
- QRC takes action to correct inappropriate claims by any consultancy organization stating or implying that certification would be simpler, easier, faster, or less expensive if QRC is used
- QRC also does not state or imply that certification would be simpler, easier, faster, or less expensive if a specified consultancy organization is used
- QRC does not use personnel to take part in an audit or other certification activities if they have been involved in management system consultancy towards the client in question within two years
- QRC takes action to respond to any threats to its impartiality arising from the actions of other persons, bodies or organizations that come to QRC notice. The actions may include putting the information on QRC website, warning such persons, bodies or organizations involved, informing accreditation body, initiating legal actions etc.
- QRC personnel, either internal or external, or committees, who could influence the certification activities, act impartially and do not allow commercial, financial, or other pressures to compromise impartiality. QRC has signed an agreement with each personnel to this effect.
- QRC collect client feedback regularly to monitor the conduct of QRC personnel.
- QRC requires each personnel, internal and external, to reveal any situation known to them that may present them or QRC with a conflict of interests as per agreement.

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